

# Quality Management Policy

This Policy sets out the requirements for Quality Management across CIMIC Group Limited and entities it controls (the Group).

This Policy should be read in conjunction with the Group Governance, Risk and Risk Management policies. This Policy applies to all employees of the Group, third parties engaged by the Group, and all alliances and joint ventures in all jurisdictions.

The objective of this Policy is to ensure that each Group entity maintains a consistent, acceptable level of product/service delivery and risk management that meets the requirements of the Group, clients, regulatory authorities and other stakeholders.

Each Operating Company will:

- Ensure compliance with relevant regulatory requirements, client requirements and International/Australian standards
- Ensure all personnel are aware of their responsibilities in delivering service and/or product quality outcomes to meet our clients' requirements
- Set quality objectives based on client, regulatory and other requirements, review performance regularly based on the set objectives and review objectives periodically for relevance
- Work with suppliers and other partners to set and meet quality objectives to continuously improve delivery quality
- Maintain and continually improve the management system in line with the Group Governance Policy that puts controls in place to ensure the Group's work is effectively planned and delivered
- Implement systems of effective monitoring, analysis and review, to ensure work is undertaken in accordance with plans
- Foster a culture of continual improvement and innovation

## Policy Information

Owner:	General Manager Strategy, CIMIC
Approved by:	Executive Chairman, CIMIC and Chief Executive Officer, CIMIC
Effective date:	25 July 2017

Note: CIMIC Group policies may be amended from time to time.