

## Quality Policy

Sedgman is committed to delivering high quality solutions to our clients in a timely, cost effective and professional manner, with a focus on continuous improvement, by implementing management systems meeting internationally recognised standards.

Sedgman will:

- Provide products and services which meet or exceed the requirements of relevant codes, statutory obligations, contracts, and agreements
- Encourage ownership of quality outcomes by effective communication of the Quality Policy and procedures, ensuring all employees and other stakeholders are aware of their responsibility for the quality of their work
- Maintain our Quality Management System to meet ISO 9001 requirements and integrate into all business activities
- Set measurable targets and seek to continually improve our products, services and systems
- Focus on continuous improvement of the Sedgman Quality System, recognising and sharing lessons learnt
- Periodically review and revise the Quality Policy and procedures to ensure its continued suitability and effectiveness

Sedgman will strive for continuous improvement in providing quality solutions to our clients.



Michael Carretta  
Managing Director